

Chief Executive's Office

Chief Executive: N.M. Pringle

**To: All Members of Cabinet:
R.J. Phillips (Leader)
G.V. Hyde (Deputy Leader)
Mrs. L.O. Barnett
P.J. Edwards
Mrs. J.P. French
J.C. Mayson
D.W. Rule MBE
R.V. Stockton
D.B. Wilcox
R.M. Wilson**

Your Ref:

Our Ref: NMP/CD

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14th July, 2004

Dear Councillor,

**MEETING OF CABINET
THURSDAY, 22ND JULY, 2004 AT 2.15 P.M.
COUNCIL CHAMBER, BROCKINGTON, 35 HAFOD ROAD, HEREFORD**

AGENDA (04/05)

1. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

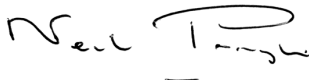
2. DECLARATIONS OF INTEREST

To receive any declarations of interest by members in respect of items on this agenda.

3. COMMISSION FOR SOCIAL CARE INSPECTION, INSPECTION OF OLDER PEOPLES' SOCIAL CARE SERVICE FOR HEREFORDSHIRE

To receive the Commission for Social Care Inspections (CSCI) review of personal social services for older people in Herefordshire, and agree an action plan for improvement. (Pages 1 - 2)

Yours sincerely,



**N.M. PRINGLE
CHIEF EXECUTIVE**

Copies to: Chairman of the Council
Chairman of Strategic Monitoring Committee
Vice-Chairman of Strategic Monitoring Committee
Chairmen of Scrutiny Committees
Group Leaders
Directors
County Secretary and Solicitor
County Treasurer

The Public's Rights to Information and Attendance at Meetings

YOU HAVE A RIGHT TO:-

- Attend all Council, Cabinet, Committee and Sub-Committee meetings unless the business to be transacted would disclose 'confidential' or 'exempt' information.
- Inspect agenda and public reports at least five clear days before the date of the meeting.
- Inspect minutes of the Council and all Committees and Sub-Committees and written statements of decisions taken by the Cabinet or individual Cabinet Members for up to six years following a meeting.
- Inspect background papers used in the preparation of public reports for a period of up to four years from the date of the meeting. (A list of the background papers to a report is given at the end of each report). A background paper is a document on which the officer has relied in writing the report and which otherwise is not available to the public.
- Access to a public Register stating the names, addresses and wards of all Councillors with details of the membership of the Cabinet, of all Committees and Sub-Committees.
- Have a reasonable number of copies of agenda and reports (relating to items to be considered in public) made available to the public attending meetings of the Council, Cabinet, Committees and Sub-Committees.
- Have access to a list specifying those powers on which the Council have delegated decision making to their officers identifying the officers concerned by title.
- Copy any of the documents mentioned above to which you have a right of access, subject to a reasonable charge (20p per sheet subject to a maximum of £5.00 per agenda plus a nominal fee of £1.50, for postage).
- Access to this summary of your rights as members of the public to attend meetings of the Council, Cabinet, Committees and Sub-Committees and to inspect and copy documents.

Please Note:

Agenda and individual reports can be made available in large print or on tape. Please contact the officer named below in advance of the meeting who will be pleased to deal with your request.

The Council Chamber where the meeting will be held is accessible for visitors in wheelchairs, for whom toilets are also available.

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- The nearest bus stop to Brockington is located in Old Eign Hill near to its junction with Hafod Road. The return journey can be made from the same bus stop.

If you have any questions about this Agenda, how the Council works or would like more information or wish to exercise your rights to access the information described above, you may do so either by telephoning Mrs Christine Dyer on 01432 260222 or by visiting in person during office hours (8.45 a.m. - 5.00 p.m. Monday - Thursday and 8.45 a.m. - 4.45 p.m. Friday) at the Council Offices, Brockington, 35 Hafod Road, Hereford.

COUNTY OF HEREFORDSHIRE DISTRICT COUNCIL

BROCKINGTON, 35 HAFOD ROAD, HEREFORD.

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COMMISSION FOR SOCIAL CARE INSPECTION, INSPECTION OF OLDER PEOPLES SOCIAL CARE SERVICE FOR HEREFORDSHIRE

PROGRAMME AREA RESPONSIBILITY: SOCIAL CARE AND STRATEGIC HOUSING

CABINET

22ND JULY, 2004

Wards Affected

County-wide

Purpose

To receive the Commission for Social Care Inspections (CSCI) review of personal social services for older people in Herefordshire, and agree an action plan for improvement.

Key Decision

This is not a Key Decision.

Recommendation

- THAT (a) the CSCI Report be accepted; and**
- (b) the action plan for improvement in Herefordshire be agreed.**

Reasons

To continue the Social Care practice improvements for the benefit of the Herefordshire public.

Considerations

1. In 2002 a Joint Review by the Audit Commission and Social Services Inspectorate of Herefordshire Council's Social Care services took place.
2. CSCI is the new inspection body for Social Care. This inspection in Herefordshire was part of a third phase of a national programme of inspection of services for Older People.
3. Discussions about services for older people have been high on the council's agenda for 12 months prior to this inspection. The need to change and improve older people's services was highlighted in reports to Cabinet on the Outline Business Case on 19th June, 2003, and the detailed Business Case on 29th January, 2004. This business case was seen as a key ingredient in Herefordshire Council's response to the Joint Review.
4. The inspection focussed on the direct experience of users and carers, how the

Further information on the subject of this report is available from
Sue Fiennes, Director of Social Care and Strategic Housing on 01432 260039

assessment and care planning arrangements operated, and the range and choice of services provided.

5. There will be a detailed presentation to Cabinet by CSCI. The inspection report will be available at the meeting and on request after that date.
6. The action plan has taken account of the agreed priorities for 2004-05 and the capacity of the Directorate to make further improvement in service delivery.

Alternative Options

There are no alternative options.

Risk Management

The challenges and risk management of the improvement programme will be seen in the report and the action plan.

Consultees

None

Background Papers

None identified.